

# NIBBLES



**ISSUE 67**

**NEWSLETTER OF THE GRANGE DENTAL CARE, OMAGH.**



[www.thegrangedentalcare.co.uk](http://www.thegrangedentalcare.co.uk)

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RQIA ID:11704

## CONGRATULATIONS TO US ON INSPECTION

In the past year dental practices have had to undergo rigorous inspection by a government body called RQIA. This body has in the past inspected residential homes, hospitals etc. they inspect organisations to insure rigorous policies and procedures are in place as well as building and equipment are maintained to a suitable standard and that staff members are trained to the required level.

We at The Grange Dental Care had our inspection at the beginning of February. We were delighted to receive a glowing report and are one of the few dental practices where



**‘no requirements or recommendations are required as a result of the inspection’**

The inspector was particularly **impressed** with the premises and its maintainence, our crossinfection arrangements, induction and training, our constant auditing of our treatments and patient confidentiality and security arrangements.

I would like to **thank all** our staff for their hard work and encouragement for making the practice one that we can all be proud of.

Full details of the report should be available to read soon on the RQIA website (id:11704)

**SPECIAL DEAL – ANY 3 PACKS OF TEPE BRUSHES FOR £10  
(including long handled version for short time)**



**FOR BEST SELECTION AND PRICES SHOP AT THE GRANGE- SMILES BETTER!**

## **TOOTHBRUSHING CLUB**

Sessions will be geared around school holidays and take place from **12.30pm to 1.00 pm**. Parents have to **contact the practice in advance** of the day to book this. Dates for the next few months include

Wednesday 11<sup>th</sup> April (2-2.30) – fully booked

Tuesday 5<sup>th</sup> June

Tuesday 3<sup>rd</sup> July

Tuesday 14<sup>th</sup> August



## **SPECIAL SPRING OFFER**

**UP TO 20% OFF ZOOM WHITENING**



Applies until 14<sup>th</sup> May (or while stocks last) - contact reception for details

## **SMILES BETTER IN 2011**

In 2011

- we had 6800 patient visits and our patient's average wait time until they were seen by the dentist/ hygienist was 3 minutes.
- According to government statistics patient's of this practice were likely to have had 25% less extractions and fillings carried out than at the 'average' practice.
- Patients of The Grange Dental Care needed to contact our 'emergency out of hours service' only 50% of those patients of other local practices.

We feel that these figures speak for themselves regarding the service, value for money and care we give to all of our patients and are testament to our ethos of preventive care.



## **HOLIDAY ARRANGEMENTS**



**SURGERY CLOSED: MONDAY 9<sup>TH</sup> and TUESDAY 10<sup>TH</sup> APRIL  
(EASTER MON + TUES)**

**Also closed MONDAY 7<sup>th</sup> May and MONDAY 4<sup>th</sup> June  
we are open Tues 5<sup>th</sup> June**